

# Crisis Services & Intervention

Do you feel your  
child is out of control?

Do you need help?

Our team can help.

CCS crisis team members are fully trained in crisis management to help parents and foster parents who are raising children served by DHS through age 17.

All team members possess a bachelor's degree or higher and are trained in crisis management. See more details on reverse.

Two levels of service are provided:

- **Telephone Intervention:** Specialist will triage, assist and help manage situations verbally via telephone.
- **Face-to-face Intervention:** Specialist will assist with communication between children and parents at residence.  
A plan to manage through the crisis period and/or crisis respite for a cooling-off period may be recommended.

An action plan may be developed with you and may provide the following services or skills training:

- Respectful, effective methods for parent/child interaction
- Safety plans for youth
- Behavior interventions
- Household conflict resolution
- Links to community resources

503.689.0040

Monday through Friday, 5:00 p.m. to 8:00 a.m.  
Weekends and Holidays, Any Hour

Catholic  
Community  
Services



**Allison Taylor**  
*Community Counseling Services*  
 Functional Family Therapist  
 Master's/Social Work

Allison has worked as an immigration caseworker, community development worker, discharge planner, emergency room social worker, and assistant development researcher. She is a member of the National Association of Social Workers and is a Certified Social Work Associate. She also volunteers at a community development organization.



**Josh Graves**  
*Senior Director*  
 Youth & Family Services  
 MBA/Social Science

A 17-year veteran in juvenile corrections, Josh has developed and implemented evidence-based treatment programs to help youth make positive changes in personal thinking and behaviors. He oversees 17 Youth & Family Services Programs. Josh is a member of the CCS Leadership Council.



**Lori Simpson**  
*Program Director*  
 YFS Community Programs  
 Bachelor's/Speech Com

Lori oversees eight of the 17 Youth & Family Services Programs at CCS, where she has served as a program director for nine years. She volunteers as a reading buddy at Keizer Elementary School and is a certified American Red Cross instructor for CPR, first aid and blood-borne pathogens.



**Nicole Fierro**  
*Family Support Worker*  
 Healthy Start  
 Bachelor's/Sociology  
 English/Spanish Bilingual

Nicole is certified as a parent educator and instructor for Making Parenting a Pleasure, and with the DHS/CW and CCS foster care programs. She has worked seven years in various roles with Healthy Start, and was a community outreach teacher for Oregon Coalition for Child Development. She advocates for Girls Association and Hispanic Leadership Council.



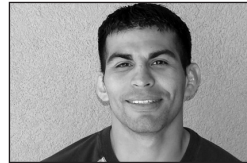
**Efrain Garcia, Jr.**  
*Asst Program Coordinator*  
 Catarino Cavazos Center  
 Bachelor's/Criminal Justice  
 English/Spanish Bilingual

Efrain has seven years of accumulative experience in the human service field, working primarily with adolescents. He worked for the Oregon Youth Authority, handling youth in a day-treatment program at McLaren. A foster parent for CCS' Rainbow Family Services, he hopes to help other foster parents and/or youth at a time when assistance is needed.



**Lori Larson**  
*Youth & Family Consultant*  
 Youth & Family Services  
 Bachelor's Degree

Lori has worked with the DHS Inclusive Child Care Program, designed to provide safe care for children who are physically, mentally and/or emotionally handicapped. She works with the Oregon Youth Authority population through CCS.



**Abel Valdez**  
*Youth & Family Consultant*  
 Youth & Family Services  
 Bachelor's/Community Svcs

Abel is Oregon Intervention System certified and trained with Child Protective Services. He believes children deserve to feel safe and secure, especially during times of crisis. He has worked with the Family Lifelines program.



**Rich Westerlund**  
*Program Coordinator*  
 Catarino Cavazos Center  
 Bachelor's/Social Science

Rich works with at-risk youth, ages 12-18, in the custody of the Oregon Youth Authority. A board member of Chemeketa Community College's Human Service Program, he is also the safety committee chair for CCS and volunteers for Marion-Polk Food Share.

## Crisis Services & Intervention Team

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a program of

## Catholic Community Services